

NEAN Energy Assistance Committee Report 1st Qt 2010

Committee action Items:

- √ Monthly Meetings — regularly scheduled for first Thursday of the month (difficult to schedule over holidays)
- √ Energy Assistance Program Reporting — Laura Demman
- √ Data Gathering Report — Jan Davis
- √ Energy Burden – Affordability Update-Brainstorm and discuss next steps
 - Jerry Deichert — UNO will update and present
 - What do we do with data: Symposium, report, forums
- √ Program Planning — 2010-Brainstorm and discuss next steps

Committee initiative suggestions:

- Educate customers to apply for assistance, avoid service interruptions
- Level payment plans
- LIHEAP Program guidelines – how to apply
- Communication with utilities and agencies sooner rather than later
- Financial stability programs

Next steps...Joint efforts with Energy Education Committee (statewide seminars, programs, etc)

Submitted 1/14/10

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